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New Version of Android eKEY Software Available Now!

Dear eKEY for Android Customer ,

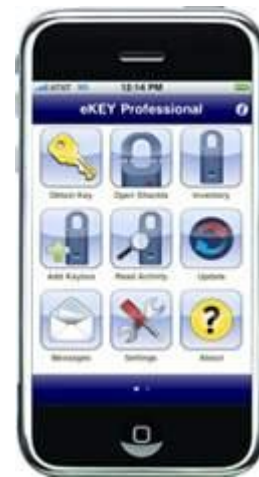
There is an important update available for eKEY Basic for Android. You can download this important software update from the Google Android Market. This new version (1.0.1) addresses a range of syncing issues that are specific to eKEY Basic for Android devices. In particular, users should no longer encounter 9BFF and 9B03 errors when eKEY attempts to update.

You can get the eKEY update in one of two ways:

1.) From you phone you will see an “update” icon that is shown when any installed application has a pending update. Simply drag down the alert and select the option to install updates. From there, eKEY will show up as an application that has an update available for download.

2.) Visit the Market from your Android phone. Select Menu > My Apps to see a list of applications installed on the device. The eKEY application will show that an update is available. Tap the eKEY update to begin the download and installation.

Both methods preserve all user settings and does not require a new authorization code. Should you need any assistance updating your eKEY software, please contact customer support at 1-877-699-6787 (5 AM to 7 PM PT seven days a week) or email suprasupport@fs.utc.com.



Thank you for your continued business!